



WARRANTY REQUEST FORM

Refer to AXN Warranty Statements for definition of coverage, exclusions and limitations.

For Warranty Claims, please fill in this form completely and do one or more of the following:

1. Click "**SAVE**" button to save a copy to your computer. Then email the PDF to warranty@axnheavyduty.com.
2. Click "**PRINT**" to print a copy and Fax to (502) 361-2313

AXN CUSTOMER	
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FOR AXN HEAVY DUTY USE ONLY	
AXN RGA #:	
AXN CONTACT:	
AXN CONTACT EMAIL:	
AXN CONTACT PHONE:	

VEHICLE INFORMATION			
VEHICLE MANUFACTURER:		IN-SERVICE DATE (MM / DD / YYYY):	
VEHICLE IDENTIFICATION NUMBER (VIN):			
VOCATION:			
VEHICLE OWNER/FLEET NAME:			
VEHICLE OWNER UNIT NUMBER:			

COMPONENT INFORMATION (LOCATED ON I.D. TAG)	
A AXN COMPONENT PART NUMBER:	
B AXN COMPONENT SERIAL NUMBER:	
C MANUFACTURE DATE:	

EXAMPLE COMPONENT I.D. TAGS

AXN HEAVY DUTY			
A PART NO.			
B SERIAL NO.			
CAPACITY/PAIR		Lbs	
STATIC LOAD/PAIR		Lbs	
C MANUFACTURE DATE			
Louisville, KY USA PH: (502) 749-3200			

AXN HEAVY DUTY			
A PART NO.		C MANUFACTURE DATE	
B SERIAL NO.		NOMINAL BEAM RATING	Lbs
Louisville, KY USA PH: (502) 749-3200			

EXAMPLE PART & SERIAL NUMBER

TA225T67E775ABCD C12E12345

REPAIR INFORMATION			
CONTACT NAME:			
PHONE NUMBER:		EMAIL:	
WORK ORDER NUMBER:		COST OF REPAIR:	
FAILURE DATE (MM / DD / YYYY):			
ODOMETER READING:		MI	KM

DESCRIPTION OF OCCURRENCE	
** PLEASE MAKE EVERY EFFORT TO HOLD THE SUSPECT PARTS UNTIL RECEIVING DIRECTION FROM AXN HEAVY DUTY **	
DIGITAL PICTURES AVAILABLE:	NO YES (IF YES, PLEASE ATTACH TO EMAIL WITH THIS FORM)
COPY OF WORK ORDER AVAILABLE:	NO YES (IF YES, PLEASE ATTACH TO EMAIL WITH THIS FORM)

OPTION 1: SAVE and EMAIL PDF (NOTE: THE FORM WILL BE LOCKED FROM FUTURE EDITING)
Click "**SAVE**" button, add your **Company Name** to the file name and save a copy to your computer. Then attach and email the Saved PDF to warranty@axnheavyduty.com.

OPTION 2: PRINT and FAX (NOTE: THE FORM WILL BE LOCKED FROM FUTURE EDITING)
Click "**PRINT**" button to Print a copy and Fax to **502.361.2313**.
You will also be prompted to Save a copy to your computer, if needed.